

Care Coordination Notes

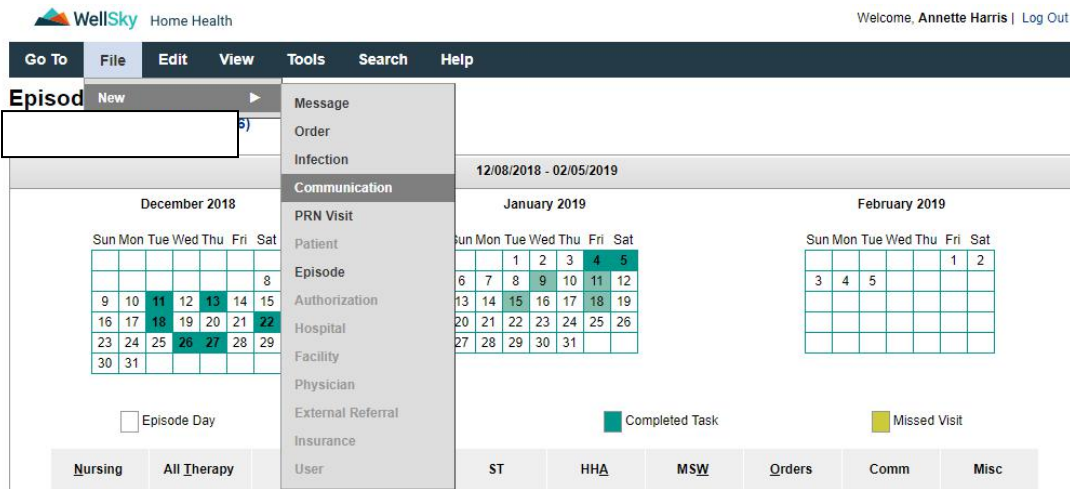
Attention All Home Health Therapists:

Surveyors are looking for thorough and documented care coordination. This tip sheet will help you to find where you may complete care coordination information for our various agencies.

- All evals, re- evals, discharges need a care coordination entry
- Once a week all **assistants** are to provide an update as a care coordination note sent to all involved disciplines
- Any discussion with another disciple is to be documented in a care coordination note

Kinnsr:

File→New→communication under episode manager=

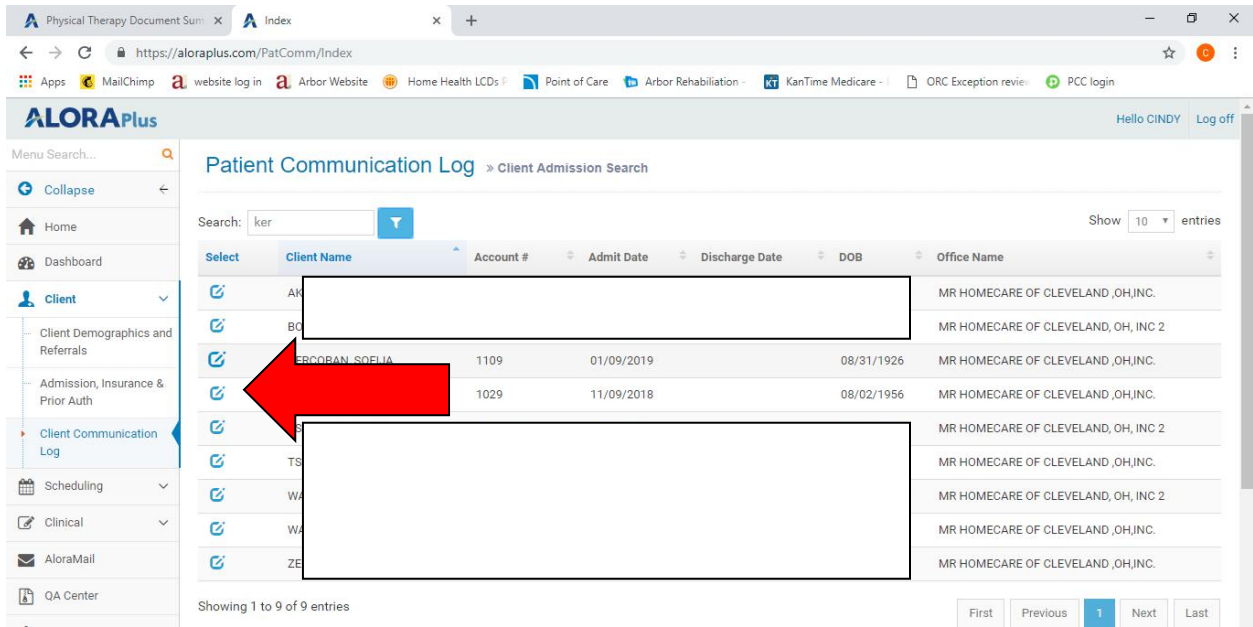
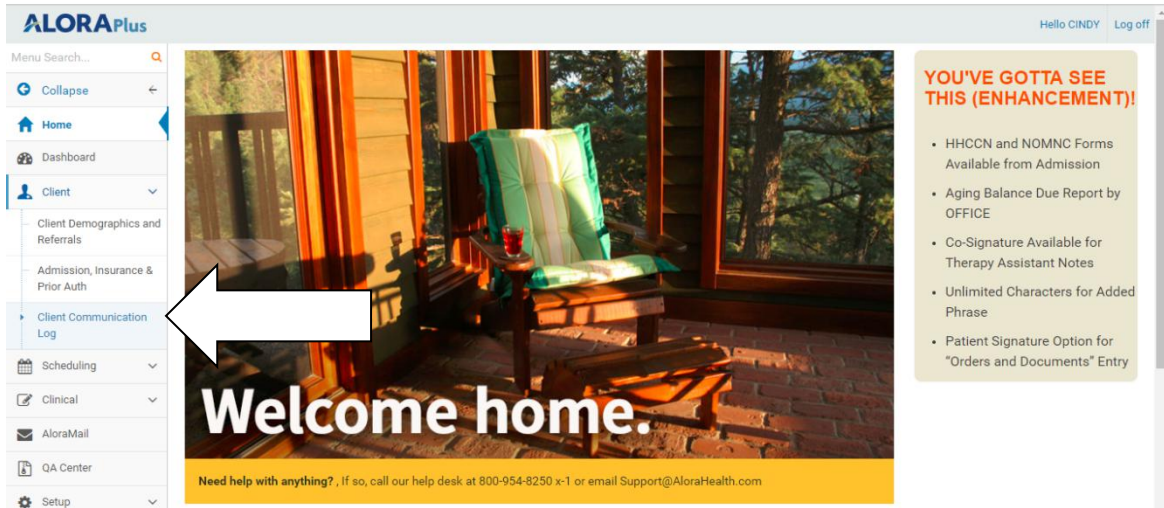


This will appear in the pt chart since the name is included, click “Add Communication”

The screenshot shows the 'Patient Communication' form. At the top, it says 'Patient Communication' and 'Patient ID: [redacted] (6)'. Below this are several fields: 'Date:' with a dropdown menu showing '01/17/2019'; 'Physician:' with a dropdown menu showing 'Shahed, Mohamed'; 'Patient Name:' with a text input field; 'Phone:' with a text input field; 'Primary Diagnosis:' with a text input field and the text 'oral disturbance' to its right; and 'Secondary Diagnosis:' with a text input field. Below these fields is a section titled 'Communication Text' with a 'Use Template:' dropdown menu. At the bottom right of the form, there is a red arrow pointing to a button labeled 'Add Communication'.

For Alora-

From left column choose Clients→Client Communication Log→Search for patient →Click blue square to left to open →"Add"→Enter a main subject →"Save and Close"



ALORAPlus Hello CINDY Log off

Menu Search... Collapse Home Dashboard Client Scheduling Clinical AloraMail

Patient Communication Logs » Summary

+ Add

Search: Show 10 entries

Action	Communication Date	Subject	Type	Entered By
	01/15/2019	PATIENT'S FALL	case conference	DIMITRIJEVIC, DRAGANA

Showing 1 to 1 of 1 entries

For Alora you can also access the communications note under client→Admission→Blue square by their name→Orange “Go To” box and click on Communication Log

ALORAPlus Hello CINDY Log off

Menu Search... Collapse Home Dashboard Client Admission, Insurance & Prior Auth Client Communication Log

Admission, Insurance & Prior Auth » List

Admission + Add

Search: Show 10 entries

Select	Patient Name	Account #	Admit Date	Discharge Date	DOB	Office Name
						MR HOMECARE OF CLEVELAND, OH, INC 2
						MR HOMECARE OF CLEVELAND, OH, INC 2
						MR HOMECARE OF CLEVELAND, OH, INC 2
						MR HOMECARE OF CLEVELAND, OH, INC 2

ALORAPlus Hello CINDY Log off

Menu Search... Collapse Home Dashboard Client Scheduling Clinical AloraMail QA Center Setup EVV AideConnect Tools Medicare EDI

Admission Diagonoses & Procedures Disciplines Frequency Other

DOB 12/30/1938

Admission

Admit Date: 08/30/2013 Patient Account Number (PAN): CARE543

Office: MR HOMECARE OF CLEVELAND, OH, INC 2 County/CBSA: CUYAH

Physician: PAPIROVA, IRINA Case Manager/Primary RN: CHERN

Source of Admission: Physician Referral Referral Source: CARES

Transferred from another Home Health Agency

Go To: 485, POC Plus, Allergy, AloraMail, Care Team, Claims, Electronic Health Records, Braden Scale, **Communication Log**, Aide Docs, Invoice

For Kantime: Under Pt→Episode Mgt→Episode→See Care Coordination to Rt.

Welcome Cindy Hudson
Last Login: 1/17/2019 1:31:18 PM

Home Healthcare Software

KanTime
Healthcare Software

Referral Client Staff Clinical Schedules Timesheet Reports Utilities Field Chart Logout

Episode Management

Client Name: [Redacted] Number: 3-138-1018-12/06/2018 Edit Case Manager: Arbor, Therapy

Client Status: [Redacted] Homecare

Profile Assessments Episode Orders POC Visit Plans Authorization Care Plans Medications POC Snapshots

POC Status: **Physician Signed** Billing Status: Payment Status:

Weekly Timesheet Edit Diagnoses Vitals Care Coordination Chart Settings Medical Supplies Aide Care Plan

Schedule Summary

Discipline(s):
 SN 9

PRN Visit Details:
Disc Total Available
SN 3 3

October 2018 - December 2018																				
October					November					December										
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
7	8	9	10	11	12	13	4	5	6	7	8	9	10	2	3	4	5	6	7	8
14	15	16	17	18	19	20	11	12	13	14	15	16	17	9	10	11	12	13	14	15
21	22	23	24	25	26	27	18	19	20	21	22	23	24	16	17	18	19	20	21	22
28	29	30	31				25	26	27	28	29	30		23	24	25	26	27	28	29
														30	31					

Print Calendar

- No Clinician
- Planned
- In-progress
- Completed
- Approved
- Missed Visit
- Visit Plan Not Approved
- No Authorization
- Partial Authorization
- Episode Period

Click "Add Note" and provide information required by red asterisks

https://www.kantimedicaid.net/Z1/UI/EpisodeManagement/CareCoordination.aspx?EpisodeID=1729678 - Internet Explorer

Care Coordination

Add Note Care Coordination Order Print Close

Client: Len [Redacted] SOC: 12/15/2018 Episode: 1 - 12/15/2018 - 02/12/2019 DOB: 02/02/1936 Gender: Male

Client Name: [Redacted]
Client Status: [Redacted]

Profile

POC Status: [Redacted]

HIPPS Code: S [Redacted]

Schedule S [Redacted]

Select All

Total Notes: 2

- Date: 01/10/2019 11:10 PM [Redacted] Posted By: Bebenroth, Pam Status: Open
Discussed discharge plans with RN care manager, Home Care Agency manager and PTA
- Date: 12/16/2018 07:26 PM [Redacted] Posted By: Bebenroth, Pam Status: Open
12 16 18 phone call made to patient and to his son to set up an appointment for Monday December 17th in the afternoon. No answer on either line. Message left. Patient has a physician's appointment Monday December 17th in the afternoon so Physical Therapy will offer him an appointment for Tuesday. Physical therapy to call again on Monday morning